**Caythorpe & Ancaster Patient Participation Group**

CODE OF CONDUCT Appdx 1 (22 March 2016)

Regards for successful meetings

The PPG is required to:-

* pursue open and honest communication and challenge between individuals;
* be flexible, listen, ask for help and support each other;
* show a commitment to delivering results as a group;
* consider members views as valid with courtesy and respect;
* maintain confidentiality in relation to all patients, staff and PPG members,
* have regard for and respect every aspect of equal opportunities, culture, race, religion and all other diversities;
* start and finish on time and stick to the agenda but
* not be a forum for individual complaints and single issues.