

# **Caythorpe & Ancaster Medical Practice Patient Participation Group**

## **TERMS OF REFERENCE**

### **Sustaining a Successful PPG Appdx.1 (22 March 2016)**

This PPG can support patients and the practice in many ways that include:

1. seeking feedback from patients on service development and provision to inform and influence practice decision making, ensuring services are responsive and continuously improve;
2. being a 'critical friend' to the practice by providing feedback on patients' needs, concerns and interests and challenging the practice constructively whenever necessary;
3. supporting the practice to communicate with the patient population;
4. assisting the practice and its patients by providing information about local groups and support services;
5. communicating information about the community which may affect healthcare;
6. supporting the practice in helping patients to become more informed about their health care options;
7. promoting good health and higher levels of health literacy amongst patients by encouraging and supporting activities within the practice, promoting self care and providing information about health and wellbeing issues;
8. supporting locality Clinical Commissioning Groups (CCGs) to gain feedback on healthcare and social care services to inform local commissioning decisions and planning;
9. supporting Local Area Teams of the NHS Commissioning Board to gain feedback on the provision of and priorities for primary medical care services;
10. building relationships with other PPGs and user-led groups in the area. e.g Local Healthwatch, community and user-led groups;
11. giving feedback to and getting involved in local and national consultations.