

PATIENT PARTICIPATION GROUP (PPG)

MINUTES OF MEETING 2.30PM TUESDAY 16TH NOVEMBER 2021

1. WELCOME AND INTRODUCTIONS.

Present: Adrian Down (Practice Manager); Kate Holley; Alison Nash (Secretary); Ann Porter; Ann Sampson; Jacky Scott Combes; Gill Thornton (Chair); Sandra Kemp (Secretary).

Apologies: Elizabeth Cole; David Morison.

2. FLU VACCINATION, COVID BOOSTER & OTHER PRACTICE UPDATES.

Both Caythorpe and Ancaster Surgeries had a slow start with vaccinations for Flu due to supplies arriving late. They are now catching up and giving up to 200 vaccinations some days. All the Care Home residents have been vaccinated with the Covid booster and flu vaccine, housebound patients are also now being visited. Some retired Doctors have been helping with these. There has been a bigger uptake in 50-65 years old this year – they have a different Flu vaccine to the older age group.

With regard to workload at the Practice there has been a very high demand. Initially Ask My GP were able to manage about 30 patients (6.5%) a day but after the second lockdown the demand increased to 10%, which became quite difficult to manage at times.

There is now a Physiotherapist attached to the Practice, who can give advice to some patients when needed for appropriate conditions.

The Practice is also a “Training Practice” and currently they have 5 Doctors in their last year of Training.

Caythorpe Practice is currently having an extension being built at the back, which will create 4 extra clinical rooms.

The Medical Equipment Trust (MET), which raises money for equipment that the Practice may need, has donated a Microscope for Ear Irrigation – further information in section marked Audiology-3C.

The Dispensary has had quite a difficult time during the pandemic with demand for medication, when supplies have been short in the country.

They have 20 staff who have worked hard to try to meet needs of the patients. They have suggested that it could be helpful if more people could order their medications on line but recognise that some individuals need to go to the Practice to place orders or call on the phone.

The Secretaries have been very busy doing an increased number of referrals to secondary care but there are long waiting lists for many conditions.

Feedback forms have left positive reactions about the Practice and the Practice staff from patients.

Consideration is being given to a PPG Facebook page. Please speak to Gill if you would like to join a sub group to work on it.

3. A) OVERVIEW OF HEALTH PROMOTION AUTUMN / WINTER.

Gill raised awareness of “Equine Mental Health support” – this is a group that allows individuals to look after horses. Adrian reported that there is a funding support group who have helped with this called “The Wilpeg Trust”, which has a remit to improve the lives of people living in the local area.

Some support groups have disbanded due to the pandemic.

B) WALKING GROUP IDEAS.

Health walk groups exist in both Caythorpe and Ancaster. Ann recommended the Caythorpe group as being very supportive and offers a range of walks to suit needs of walkers. Groups have trained walk leaders and tail walkers. A small amount of funding is required to sustain the groups. There is a 5Km Park run every Saturday at Belton House, which welcomes new walkers / runners and volunteers. Information to be shared with Health Professionals at the Surgeries to increase social prescribing. They are open to anyone who wants to keep fit and enjoy being outside.

C) AUDIOLOGY SUPPORT.

It has already been reported that the Practice have been donated some audiology equipment by the Medical Equipment Trust. The microscope and ancillary equipment will allow the Practice to undertake ear micro

suction procedures which will long term help to reduce waiting times in local Hospitals. There is an audiology service in Sleaford and Grantham but the latter has limited accessibility for the elderly as there are stairs to negotiate. (They have one room downstairs, no lift, but it is not easy to book).

4. FEEDBACK ON CCG ENGAGEMENT MEETING.

Kate attended an online CCG engagement meeting on 1st November. The main focus was the current consultation on four health services which is running until 23rd December. Request for information to be shared with members in order for them to encourage participation in their local communities, either via the online survey (which is also available as printable version) or attending local events.

Face to Face events will be held on 12th December 2-4pm at Grantham, 14th December 10-12 at Lincoln and 18th December 2-4 at Boston. Places have to be booked in advance. For further information please go to www.lincolnshire.nhs.uk

5. PRACTICE PROMOTION VIDEO.

Information was shared on a video on Bourne Galletly Practice website which guides patients through the surgery. Adrian to seek further information from the Bourne Practice manager and report back at the next meeting. Discussion regarding target audience and potential to involve local film/photography students to create a similar video for Caythorpe and Ancaster.

ANY OTHER BUSINESS.

- 1. The Caythorpe building extension will mean a loss of 4 x parking spaces. The Wagon & Horses Pub across the road has agreed to allow 4 staff cars to park in their car park instead of at the back of the medical centre, which will leave 4 extra spaces for patients. There is also some street parking.**

- 2. Broken Door – the front doors were bought for £1200 and unfortunately there are no spare parts in this country to fix it. New doors will cost £12,000 to replace. They are on order but it may take 8-12 weeks for delivery. They are not made in the UK..**
- 3. Car Park Lighting – This is now working again.**
- 4. Extension to Ancaster surgery – this will create 4 more clinical rooms and a larger meeting room.**

Meeting ended at 4.30pm